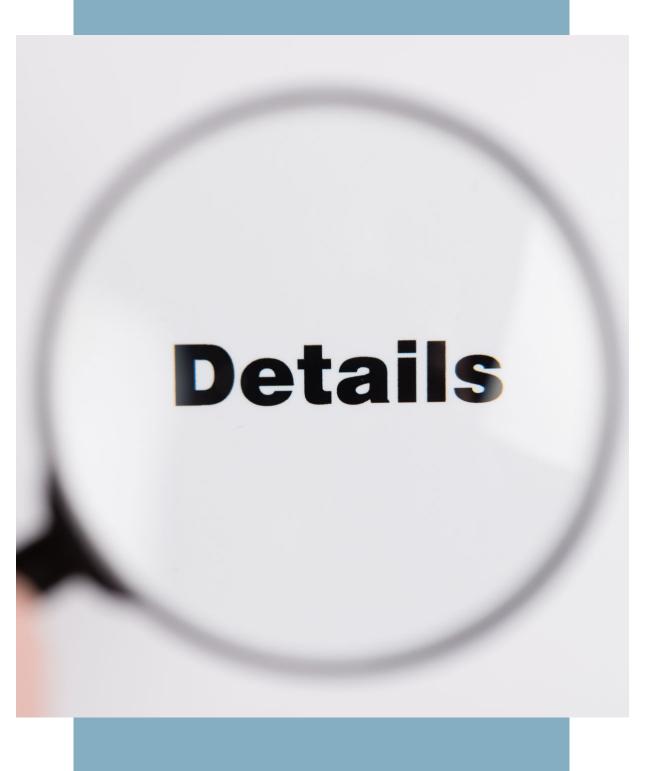


# How to Prepare Your Business for Wholesale





2025





#### Webinar Details

- This webinar is being recorded
- Slides will be emailed to you
- Please put questions in the chat





# Register for webinars

#### Wholesale Webinar Series

A five partseries in partnership with the <a href="New England Made Show">New England Made Show</a> March 15-17, 2025, in Portland

#### Is Wholesale Right for Your Small Business?

• December 17, 2024

#### How to Prepare Your Business for Wholesale

• January 7, 2025 @ 10:00 AM

#### How to Price for Wholesale

o January 14, 2025 @ 10:00 AM

#### How to Design a Booth for a Wholesale Tradeshow

• February 5, 2025 @ 11:00 AM

#### Panel Discussion: What I Wish Someone had Told Me About the NEM Show

• February 24, 2025 @ 2:00 PM

#### Meet the Advisor

# Jon Janson







Certified Business Advisor since 2024

Territory: Androscoggin, Oxford and Franklin Counties

**Contact Information:** 



jjanson@avcog.org



207-783-9186













#### Who are we?

- Offices in every state, almost 50 years old!
- A partner program of the Small Business Administration (SBA)
- SBDCs are hosted by universities, colleges, state economic development agencies and private sector organizations.
- 12 full -time paid advisors in Maine. Most advisors are former Maine business owners and have business degrees











#### What do we do?

We assist business owners from ideation to exit through confidential, no -cost advising, webinars, & e -courses

- Business planning
- Start up basics
- Access to capital
- Financial projections
- Marketing
- Operations and HR
- Purchase or sale
- Scaling up

- Franchising
- E-commerce
- Cyber security
- Exporting
- Disaster recovery
- Artificial intelligence
- Exit planning





#### Disclaimer

We are not lawyers, accountants, or tax preparers

This information is for educational purposes only and is not a replacement for professional legal, tax or accounting advice.

Please seek appropriate guidance before making any tax, legal or accounting decisions that could impact your business.



#### Maine Small Business Development Centers

Building Maine's Future, One Business at a Time.







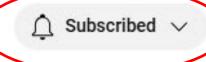
#### **Maine Small Business Development Centers**

SBDC MAINE

@MaineSBDC · 1.18K subscribers · 208 videos

Videos from the Maine Small Business Development Centers (Maine SBDC) ...more

mainesbdc.org and 3 more links



Home

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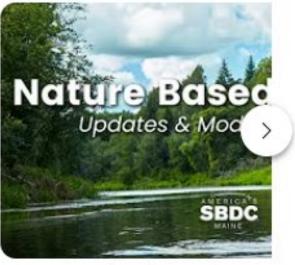
Playlists

23









Startup Checklist - June 2024

How to Prepare Your Business for Wholesale

Is Wholesale Right for Your Business?

Nature Based Tourism Updates ar Maine

103 views • 6 months ago 118 views • 11 months ago

20 views • 2 weeks ago

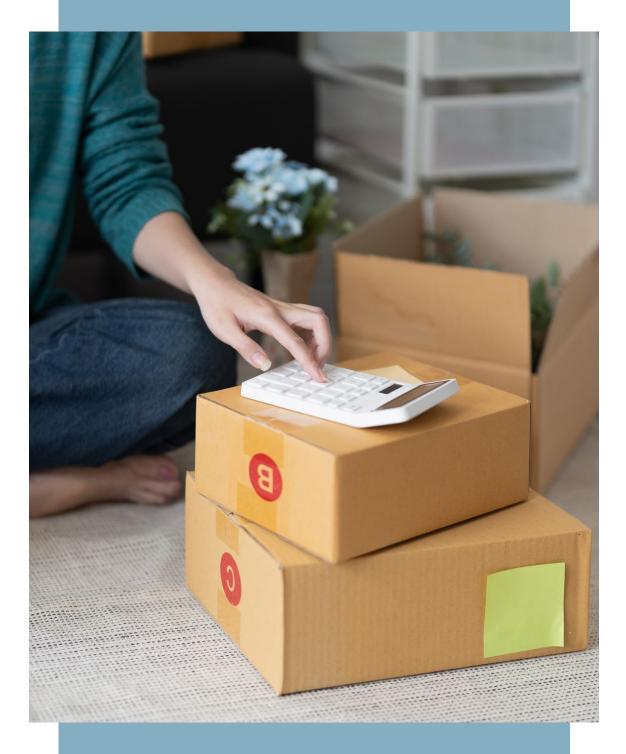


# How to Prepare your Business for Wholesale

#### **Primary Considerations**

- Pricing Models
- Wholesale Terms & Materials
- Credit
- Shipping
- Tradeshows





# Pricing Basics

#### **KEY QUESTION:**

- Can you sell your product at wholesale prices and still turn a profit?
- Considerations:
  - Your costs
  - Market price
  - Retailer markup strategies



Check out our "How to Price for Wholesale" Webinar next in ar next Tuesday January 1414th at 10 am!



# How to Prepare your Business for Wholesale

#### **Primary Considerations**

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# PURCHASE ORDER

AMERICAS

#### Common Wholesale Terms

- MOQ: Minimum order quantity
  - Re-order Minimum
- Return Policy
  - Chargebacks
- Net Payment terms (Net 15/30)

# PURCHASE ORDER

AMERICAS

#### Common Wholesale Terms

- Lead Time/Turnaround Time
- Shipping Window
- Case packs
- Drop ship
- Keystone, markup, margin, MSRP\*

### Must Have Materials

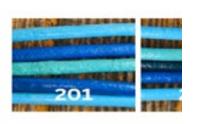
- 1. Line Sheet
- 2. Catalog & Brochures
- 3. Order Form
- 4. Business Cards or Rack Cards



#### Line Sheet



MULTI-CC \$18 | SMALL Available in



SILVER (S)

\$18 | CHILD'S

Available in 1

- Lists all your products & prices
  - Item number (SKU)
  - Name + Description
  - Wholesale prices & MSRP
  - Options (colors, sizes, etc.)
  - MOQ
- Can use images, or not







\*You do not need to wholesale every product you make\*

# Line Sheet Examples



#### Fall 2013

# The Best Damn T-Shirt Company

Place your order by phone 1.800.MYSHIRT or on our website: www.bestdamntshirtco.com

Wholesale Terms: Opening order minimum of \$300; reorder minimum of \$150. Visa, MasterCard, Amex, Company Check or Net 30 terms (as established). First orders must be prepaid via cc or check. FOB Columbia, SC. Orders of less than \$500 ship within 3 business days via FedEx Ground service. Complimentary shipping within the US on orders of \$400+.



Don't Compare (women)
Item #F13-WDONT
\$15 each, minimum of 5
Recommended Retail: \$30
Light Blue, Lemon, Black
100% combed jersey cotton
XS, S, M, L



Don't Compare (men)
Item #F13-MDONT
\$17 each, minimum of 3
Recommended Retail: \$35
Grass, Black, Ash Grey
100% combed jersey cotton
S, M, L, XL



Unicorns & Rainbows (women)
Item #F13-WUNIC
\$15 each, minimum of 5
Recommended Retail: \$30
Lemon, Coral, Grass, Black
100% combed jersey cotton
XS, S, M, L



Unicorns & Rainbows (men)
Item #F13-MUNIC
\$17 each, minimum of 5
Recommended Retail: \$35
White, Black, Grass
100% combed jersey cotton
S. M. L. XL



High Destiny (women)
Item #F13-WDEST
\$22 each, minimum of 3
Recommended Retail: \$45
Organic cotton, natural dyes
Light Pink, Natural, Navy
XS, S, M, L



High Destiny (men)
Item #F13-MDEST
\$24 each, minimum of 3
Recommended Retail: \$48
Heather Blue, Ash Grey, Grass
Organic cotton, natural dyes
S, M, L, XL

#### www.bestdamntshirtco.com

Jane Shirtmaven 123 Tailor St. Any Town, USA 123456 1.800.MYSHIRT hello@bestdamntshirtco.com

# Line Sheet Examples





#### Item Numbers or SKUs



MULTI-CC \$18 | SMALL Available in



SILVER (S)

\$18 | CHILD'S

Available in 1

- Every product on your line sheet should have an item number assigned
- Develop a code that means something such as the general class of product, color, size, etc.
  - SKU = Stock Keeping Unit
  - Can be a combination of numbers and letters
  - No more than 8 digits long

#### • No n

#### For example:

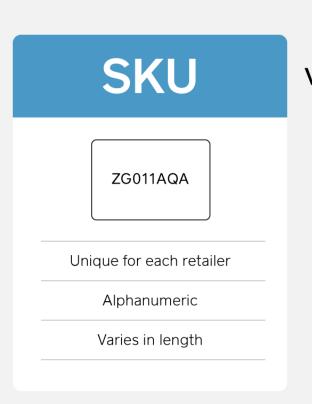
- DT-W-LG-S = Dining room table, Wooden, Light Gray, Small
- SE-2F-PF-LC = Silver Earring, 2 Feathers, Polished Finish, Long Chain

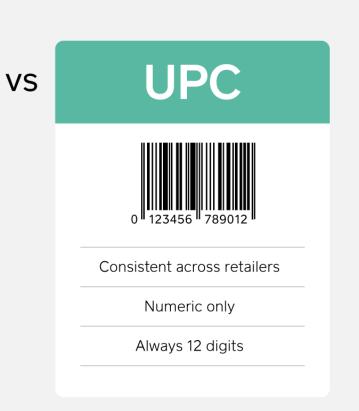






## SKU vs. UPC vs. QR

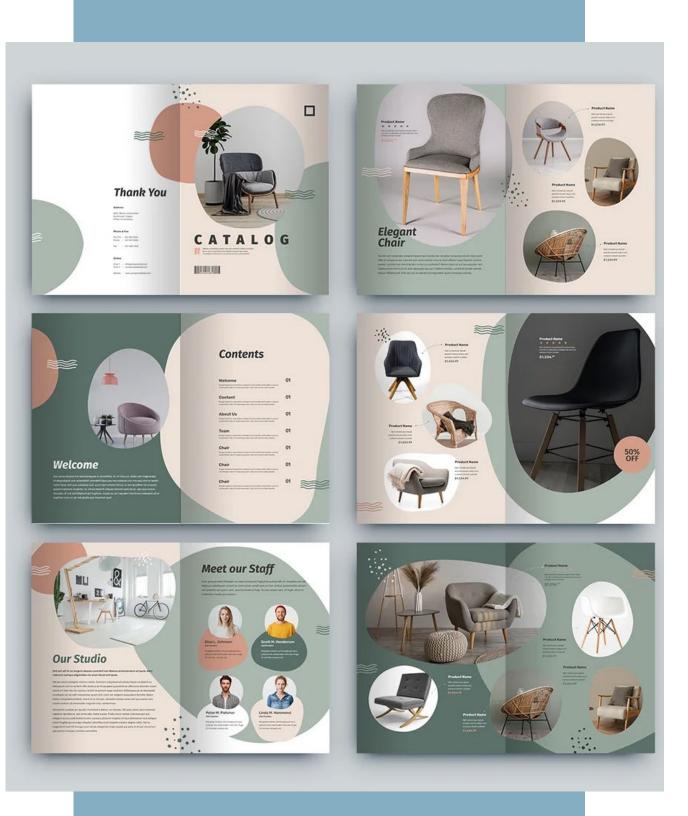








- SKU = Stock Keeping Unit
  - "In house" use only → free
- UPC = Universal Product Code
  - "Universally" accepted (in the U.S.)
  - Barcode is scannable
  - Register with GS1 for a fee
    - Lease or Buy
- GTIN = Global Trade Item Number
  - 12 digits at bottom of barcode
- QR Code = Quick Response Code
  - 2D or "data matrix"



AMERICATS

# Catalogs & Brochures

Promotional/ advertising tool used to show your products

- High -quality paper
- B2B Not for consumer
- Does not include pricing
  - Line sheet only
- Don't hand out at tradeshow

# PURCHASE ORDER

AMERICATS

#### Order Forms

- Your company name & contact info at top
- Space to write in:
  - Order # or purchase order #
  - Buyer name / Company name
  - Contact info
  - Shipping & Billing address
  - Payment method
  - Estimated Shipping Date
- Virtual Square, Google Forms, etc.

# Order Forms



#### LOGO HERE

YOUR NAME, 123 ANY ST. ANY TOWN, USA 123456 HELLO@YOURWEBSITE.COM 1-800-YOURNUMBER WWW.YOURWEBSITE.COM

Wholesale Terms: Opening order minimum of \$300; reorder minimum of \$150. Visa, MasterCard, Amex, Company Check or Net 30 terms (as established). First orders must be prepaid via cc or check. FOB Columbia, SC. Orders of less than \$500 ship within 3 business days via FedEx Ground service. Complimentary shipping within the US on orders of \$400+.

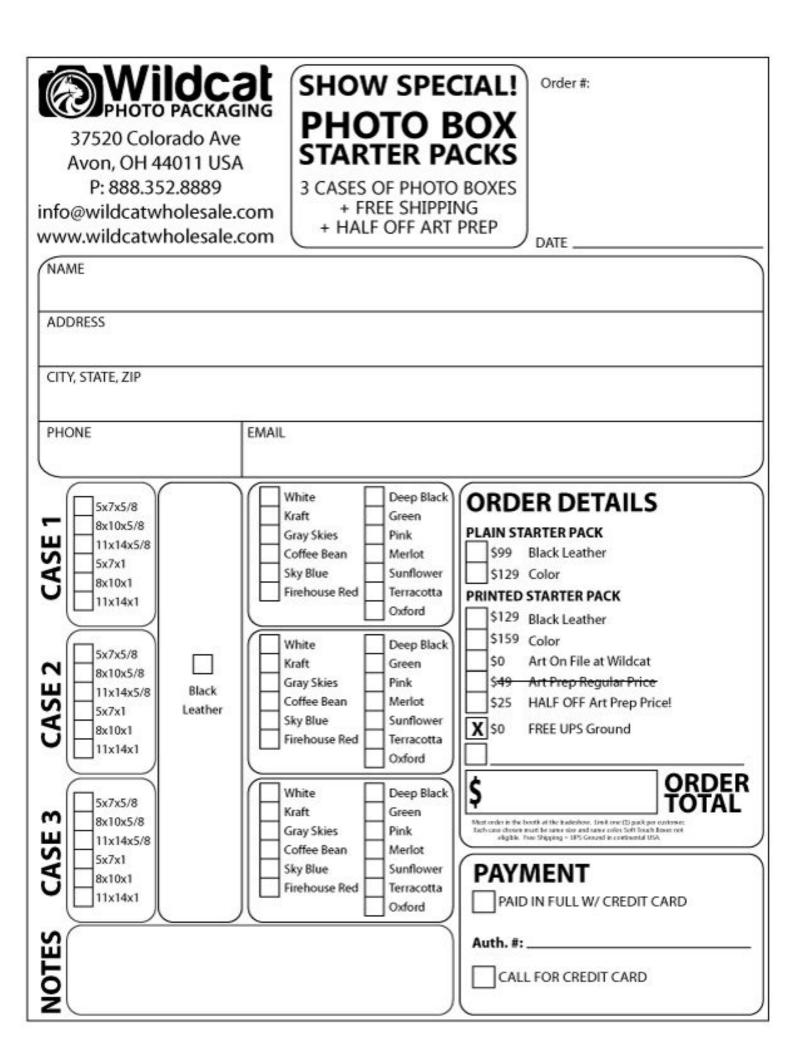
Date	PO#	Invoice #	Est. Ship Date	
Store Name			Sales Rep	
Phone		Email address	Resale or Tax ID #	
Buyer Name		Buyer Email	Buyer Phone	
Delivery A	ddress			
Billing Add	dress (if different	:)		

Product Name	Item #	Minimum	Price (each)	Quantity	Size	Color	Total
			2				
			8	1.			
		75.	9				
		40	e e				

YOUR CALL TO ACTION HERE: HOW SHOULD BUYERS PLACE THEIR ORDERS?
INDICATE THE PERIOD THROUGH WHICH THESE PRICES ARE VALID

# Order Forms





#### Business Cards & Rack Cards

#### Business Cards should contain:

- Basic contact info & position
- Company name
- Motto or slogan
- QR codes to link to website are more popular now

plus:

Fit in wallet or card holder

#### Rack Cards should contain all of the above

- Picture(s) or diagram(s)
- List of main services offered
- Basic pricing info
- Short back story or testimonial



#### **PRODUCT**

Size (3.5 X 8.5) inch Bleed 0.25 inch Easily Editable Vector All Free Font Use Print Ready









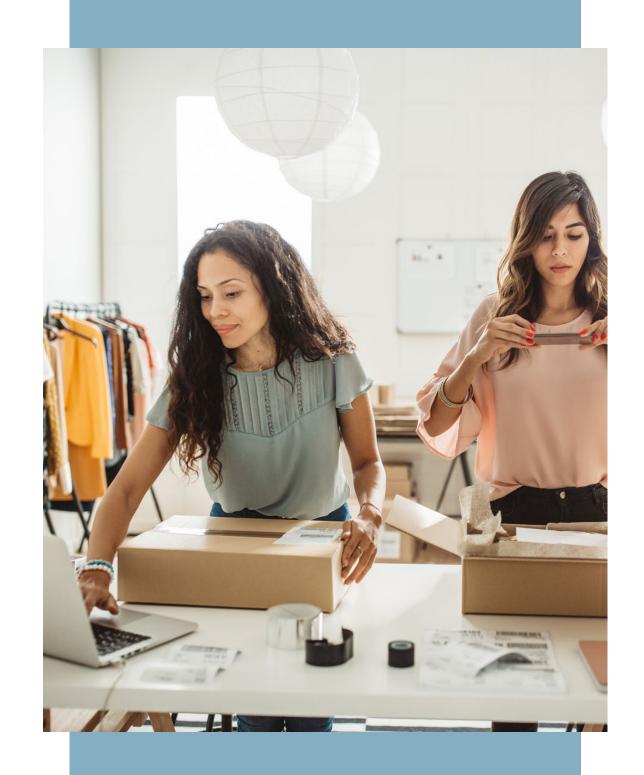


# How to Prepare your Business for Wholesale

#### **Primary Considerations**

- Pricing Models
- Wholesale Terms & Materials
- Credit
- Shipping
- Tradeshows





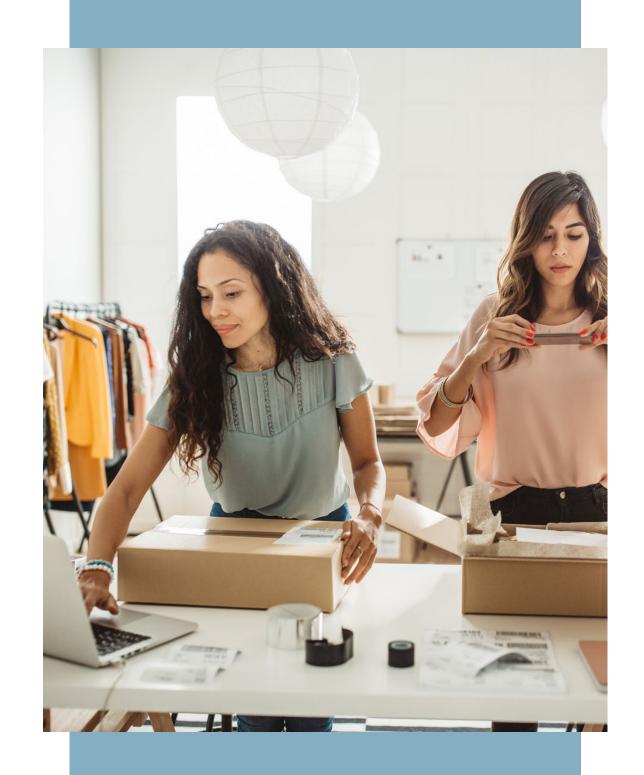
# Offering Credit

Credit allows customers [other businesses] to buy without paying up front.

#### **Benefits to Sellers:**

- Increased sales volume
  - Smooths demand since purchase power is balanced
- Closer association with customers
- Provides competitive edge





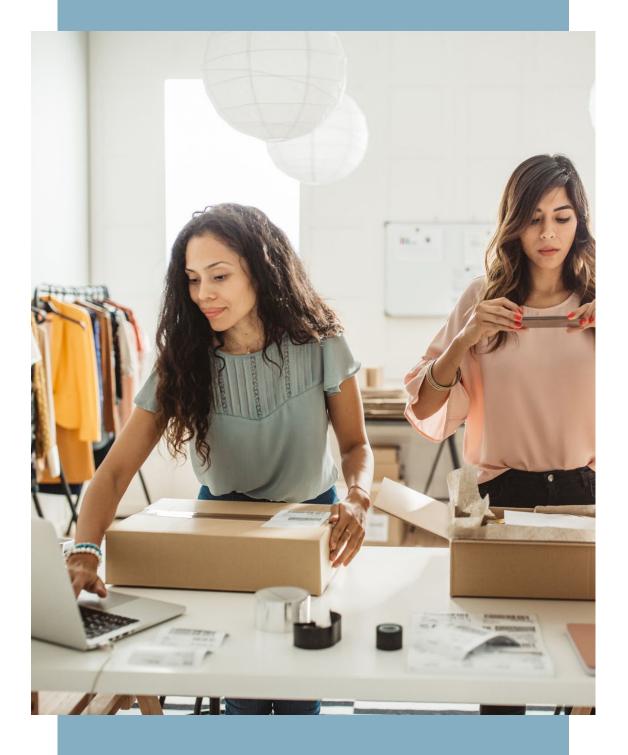
# Offering Credit

Credit allows customers [other businesses] to buy without paying up front.

#### Benefits to Buyers:

- Preserves working capital
- Able to satisfy demand and pay later
- Better service and greater convenience when exchanging purchased items
- Establishes credit history

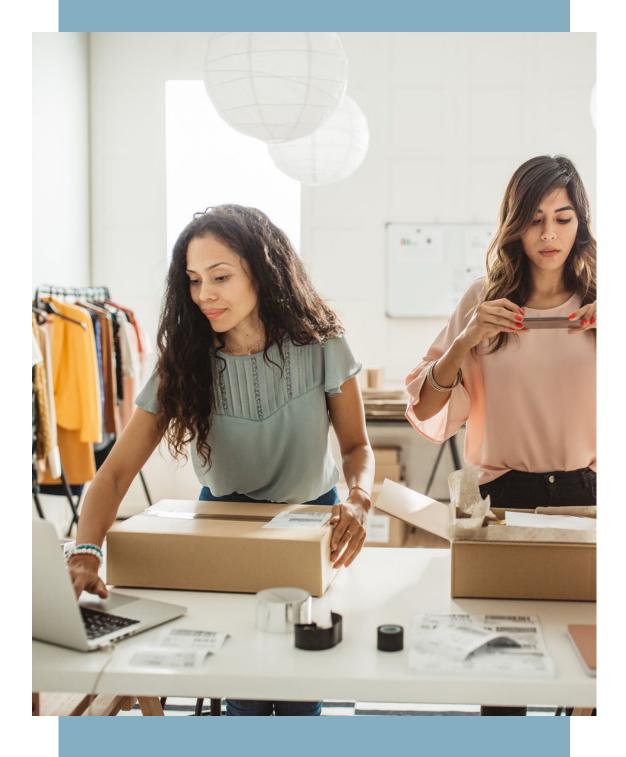






# Tips & Tricks for Offering Credit

- For first time customers, ask for payment <u>before</u> shipping the order
  - Some customers will ask to use a pro -forma
  - This means they want an invoice prior to the order and will send a check
  - Clear the check before shipping
- Most customers will ask for "Net 30" terms for re -orders
  - Some larger retailers will only operate Net 30
  - "15 Net 30"
- Have a clear credit policy for customers to agree to
- Credit isn't for every customer





# Tips & Tricks for Offering Credit

- Development of credit standards
  - Profile of minimally acceptable credit worthy customer
  - Check references
- Credit terms
  - Credit period
  - Cash discount
- Credit limit
  - Maximum dollar level of credit balances
- Collection procedures
  - How long to wait past due date to initiate collection efforts
  - Methods of contact
  - Whether and at what point to refer account to collection agency
  - Credit hold



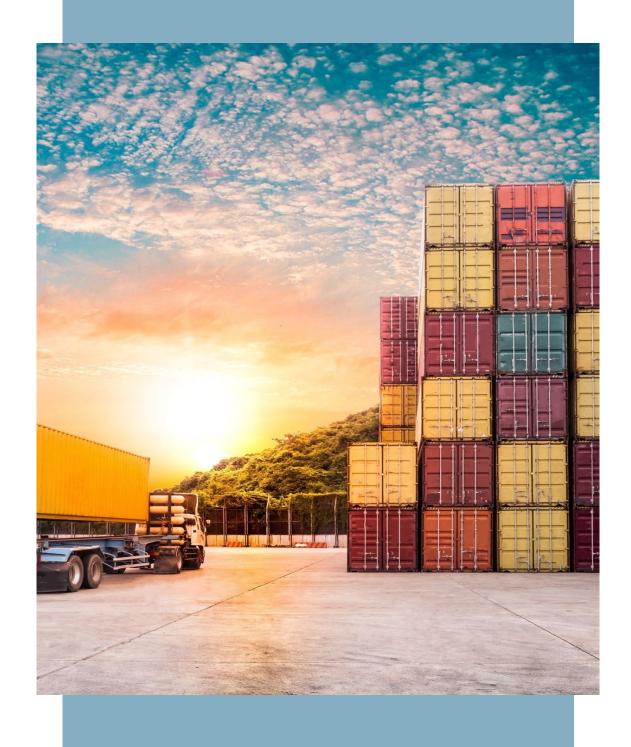
# How to Prepare your Business for Wholesale

#### **Primary Considerations**

- Pricing Models
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# Shipping



Wholesale shipping (B2B) is not the same as shipping directly to customers

- For small orders, you can still use Standard Shipping (called DTC)
- For larger orders
  - Consider your MOQ
  - Save money with Economies of Scale
  - Double check permitting and licensing requirements (usually only international)
- If you are packaging the shipment, ensure you have proper materials
  - Include Training Manuals





# Shipping

- Do you have a website or process to handle the orders?
  - Alibaba, Shopify Plus, Faire, <u>BigCommerce</u>, and <u>WooCommerce</u>
- Are you going to pack and ship? Or are you going to outsource this? Drop Shipping? Distributor?
  - Drop shipping companies like ShipBob
- What kind of shipping will you need?
  - Freight shipping, International shipping, domestic shipping

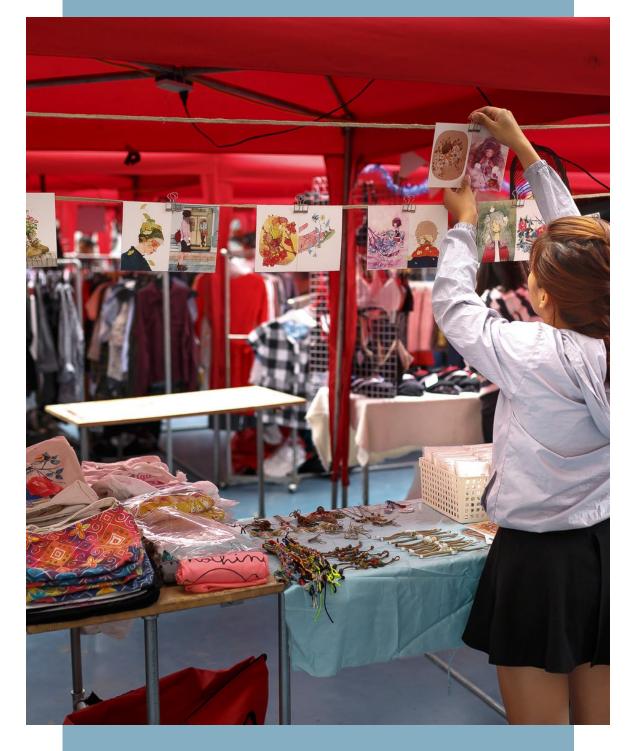


# How to Prepare your Business for Wholesale

#### **Primary Considerations**

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### Going to a Tradeshow

- Bring your supplies!
  - Line sheets/ catalogs, order forms, charging and extension cords!
  - Bring sample items and/ or product to display
  - Tools to set up booth (duct tape!)
  - Confirm you have cell service to process orders, or get on the convention WiFi network
- Conduct
  - Keep your phone out of sight remain approachable
  - Greet everyone who walks past; if they initiate conversation, you can engage

Check out our "How to Design a Booth" Webinar on Tuesday February 5 y 5th at 111am!



### Going to a Tradeshow

#### You're here to sell

- Stay with your booth, but don't hide in the corner
- Crowds attract crowds draw them in from the aisle
- Keep track of all leads
- Ensure that they sell to your current target market
- Ask questions
  - Engage and ask questions that require full answers, not "yes" or "no"
  - Discuss your terms and ensure that their terms and expectations are acceptable
  - Selling is easy just ask!

#### After The Show

- Review what went well, and what didn't
  - After Action Report anyone who attended
- Follow up with any & all leads
  - Especially if they didn't order
- Fulfill any orders placed
  - Prioritize current accounts!
- Plan your next show





# Wrapping Up

- Attend the rest of the webinar series
- Talk to an SBDC Advisor
- Attend a trade show as a guest







# Register for webinars

#### Wholesale Webinar Series

A five partseries in partnership with the <a href="New England Made Show">New England Made Show</a> March 15-17, 2025, in Portland

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