# Lawn Care to Landscaping

#### Starting your business



MAINE SMALL BUSINESS DEVELOPMENT CENTERS

#### **Contact Us**

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### What does the Maine SBDC do?

Provides <u>no-cost and confidential business advising</u> to current and aspiring Maine business owners!

- Business Planning and Startups
- Business Transitions and Exits
- Assistance with Credit and Financing
- Financial Analysis
- Marketing and Sales
- Operations Management
- Much More!







#### There is an Advisor near you!

14 Professional Business Advisers Locations Throughout the State of Maine (with additional outreach locations)

 Request Advising: <u>https://www.mainesbdc.org/advising/</u>



# Housekeeping

- This is being recorded if you prefer to have your camera off.
- It will be emailed to you within a week after the presentation.
- Please have audio on mute.
- Submit any questions in the chat.





## Overview

- 1. The Business Plan -
- 2. Naming
- 3. Licensing and insurance
- 4. Contact information
- 5. Equipment Needs & Maintenance plans
- 6. Attracting clients
- 7. Pricing, Quoting jobs and invoicing / Getting Paid
- 8. Taking it to the next Level Landscaping & Hardscaping
- 9. Education and experience
- 10. Hiring staff
- 11. Expanding the business



# Why a business plan is important

- Clarity Why are you doing this business and what do you want to accomplish with it
- Understanding your market and competition
- Organization Keeps you on track (revenue forecasting, expense projection
- Confirm the Math Is it a viable endeavor , will you make money
- Hold yourself accountable using a business plan guide you work through all of the what if's
- Writing a Business Plan Playlist & Business Planning Guide AMERICA's



## Sprout's Lawn Care Company

- Choose a name that is catchy and easy for people to remember
- When thinking about a logo, keep it simple and recognizable to your business





## What Entity

- Sole Proprietor Requires the least amount of work to setup
- Register the business with your local town costs varies from \$0 to \$100 and usually it is a one time fee .
- You are the business: your social security number is on the accounts,
- You do not need a separate bank account,
- You are personally liable
- Business Entities & Legal Structures Playlist (4 videos)



### **Entities Continued**

- LLC Register with the state (some steps involved) pay \$175 plus an annual filing fee of \$85
- Apply for EIN from the IRS, this is FREE!
- Create a separate bank account using the EIN and keep the accounts separate. The company is liable, \*not you personally
- S-Corp The state of Maine charges a \$145 filing fee for Articles of Incorporation, annual report is \$85. Need to name company directors, draft bylaws and articles of incorporation, issue stock, have annual meeting, have a registered agent. Pay yourself a reasonable salary. Average \$1,400 for legal work to form the corporation





# Licensing

- Generally, you don't need a license to start a lawn care or landscaping business.
- If you plan to work with pesticides you'll need a Commercial Applicator / master certification from the Board of Pesticides Control, Department of Agriculture, Conservation, and Forestry
- Arborist license. Candidates for an arborist license must pass a test in either landscape, utility or both categories demonstrating knowledge, skill and capability to safely and professionally provide arborist services to the public and demonstrate proof of adequate insurance.
- <u>https://www.maine.gov/dacf/php/arborist/licensing.shtml</u>



#### Insurance

- It doesn't cost very much, but it will save you a lot of headaches
- General Liability Insurance: guards you against lawsuits from clients, protecting you and your lawn care business against multiple forms of negligence.
- Property Insurance Property insurance protects the premises, furniture, and other business equipment like phones, computers, copiers, and cabinets.
- ME Commercial Auto Insurance Regular auto insurance will not cover accidents that occur when using vehicle for commercial operation such as towing your equipment
- Workers' Compensation Insurance is a requirement for your employees



### Equipment



#### **Preventive Maintenance**

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Check Air Filter Spark Plugs Check Oil Level Check mower blades Check belts Clean the deck Clean all tools Recharge batteries Stabilize Fuel

Equipment Safety Inspection & Repair Report		
	Date .	
ation Shift		
Job Name		
Туре		
Mileage		
OK = NO REPAIRS NEEDED	RR = RI	QUIRES REPAIR
Engine Compartment	Inside Cab (continued)	
NA OK RR	NA OK RR	
Battery Cable	000	Glass (all sides)
Fan Belt	000	Mirror
Hoses	000	Roll Over Protection
Air Fiber	000	Seat Belt/Seat
Guards	000	Steering
Inside Cab	Fluids	
Brakes, Service	000	Visible Leaks
Brakes, Parking		Oil Level/Pressure
Backup Alarm	000	Coolant Level
Fire Extinguisher		(check only when equipment is COLD
Gauges	000	Hydraulic Oil Level
Hoen	000	Transmission Fluid
Hydraulic Controls		Level
		Fael Level
	100000000	
Repairs or adjustments NOT	needed for sal	fe equipment operatio
ed COMPLETED by		
	Date	
	Job Name	Date



## How will customers find you?

- Setup an email account
- Create a Facebook page
- Website Squarespace, Go Daddy, Wix, Blue Host <u>https://blog.hubspot.com/marketing/free-website-builders</u>
- Google My Business page it's free and a great way for customers to find you!
- Business Phone voicemail should say your business name
- Print be consistent with invoices, business cards, marketing items such as pens, magnets, key chains, etc.



## **Attracting Clients**

- <u>Mailing</u> to your target area starting at \$60 per thousand
- <u>Lawn signs</u> corrugated plastic signs cost \$5- \$9 each. Owner permission, allowed public spaces
- <u>Social Media</u> Your online reviews play a big role in whether someone chooses to hire you or not. Ask for reviews
- <u>Vehicle</u> Get it wrapped
- Local Bulletin board In stores & Virtual , such as town community pages, and Facebook groups
- <u>Referral program</u> Ask current customers. Create a program



## **Quoting a Job & Taking Payment**

- Know how much you expect to pay yourself and employees
- Factor in your overhead expenses
- The difficulty of the job
- The distance from your business
- How many hours will it take
- Make a profit
- Replacement cost

- Software programs such as QuickBooks, Jobber, RazorSync, WorkWave, House Call Pro
- Takes time to set up
- Keeping track of quotes, invoices, and manage clients in the beginning will have you organized and ready once your business takes off.
- The longer you wait, the more time you'll have to invest in moving your growing client list data over to your software system.



# **Specialized Pricing**

- Keep in mind that your hourly rate and service rates may change over time depending on your service area and business needs.
- For example, you may need to adjust pricing if:
- You offer packages like mowing, trimming, and watering during the summer months, and biweekly snow removal or less intensive lawn services in the winter
- The job is out of your normal scope and requires more work than your initial terms of service stated
- The jobsite is farther away so it costs more in gas
- The cost of the supplies for a particular job like fertilization or herbicide applications
- You want to target specific neighborhoods by offering a group rate
- The job or client has specific needs outside of your usual scope, for example the yard is in rough shape or the client needs a job done with short notice
- You want to offer discounts or special rates for marketing promotions



### Adding Landscaping Services

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## **Education**

- Work Experience
- Adult Education through local town
- Books & Online courses
- Local garden centers & Home Depot
- Garden Mentorship UMAINE Cooperative Extension
- Coastal Maine Botanical Gardens certificate in Native plants & ecological horticulture
- SMCC Associates degree Horticulture
- UMAINE B.S. Environmental Horticulture & Landscape design



#### More Tools

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#### Hardscape refers to hard landscape materials in the built environment structures







# **Hardscaping Job Skills**

- Knowledge of standard construction practices and basic understanding of electricity, piping and plumbing
- Strong oral and written communication skills, math skills, job planning skills and mechanical aptitude are a must.
- Read & execute blueprints.
- Retaining wall, walkway, raised patio and outdoor kitchen installation
- Masonry and veneer work is a plus
- Recognize plant material
- Operate/use all landscape tools & equipment effectively.
- Operate skid-steer & mini-excavators effectively



#### Next Investment

- Personal Protective Gear / steel toe boots, dusk masks, gloves, safety glasses, hear protection
- Hand tools/ tape measure, level, string line, stakes, hand tamper, rubber mallet, hammer, chisel, caulking gun, push broom
- Power tools/ Masonry Saw, plate compactor, reciprocating saw, angle grinder, drill, block cutter
- Big Equipment / Backhoe, bulldozer, excavator, skid-steer loader



## Renting vs Buying

#### Skid steer \$300 per day



\$15,000 to \$50,000

#### Mini excavator \$200 per day



#### \$10,000 to \$30,000



# **Hiring Workers**

- Hiring Employee Basics
- Plan for the future as your business is starting to grow
- Job description have a detailed outline with expectations
- Online job boards 79% of job seekers search online
- Onboarding Employee handbook ready, I9s, W-2s, and all documents
- Training the more time you spend training the better outcome for the employee and the customer
- Empower should be able to solve problems
- Bonus Seasonal work it's hard to get them to stay and come back so incentivize the position. Easier to keep a good employee then train a new one



#### **Business Owner Requirements**

- Transparency Act <u>FinCEN's Small Business Entity</u> <u>Compliance Guide</u>
- Maine Retirement Plan <u>https://meritsaves.org/</u>
- Maine PTO
  <u>Maine Earned Paid Leave</u>
- Maine FMLA (2025)

Paid Family Medical Leave

- Minimum Wage 2024
- Maine \$14.15
- Portland \$15.00
- Rockland \$15.00



#### **Growing the Business**

- Keep a schedule
- Communicate with clients
- Create a portfolio
- Fall clean up
- Spring refreshing
- Plowing





#### We are here to help you succeed



